

ERF2019 – European Robotics Forum 2019

Terms of payment

All payments (registration fees and social program) must be paid before you come to the conference. You will always receive a confirmation/receipt of paid fees by email. If you have not received it, please contact AIM Austria GmbH.

Credit card: VISA and Master Card are accepted.

Please follow the instructions given on the on-line form and proceed to payment immediately (have your card and security codes available).

The invoice is automatically generated from the data that you have inserted on the registration form as soon as your payment has been received. No invoicing fee is added. Payment is due immediately.

Payments are only accepted with credit cards (Mastercard, Visa). You can ask AIM Austria GmbH to send you a manually issued invoice, please choose “Pay Later” as your payment option on the form. You can give your purchase order and other requested information to be written on the invoice. The invoice will be sent by email (pdf).

Confirmation/Receipt

After receiving the registration and the payment, AIM Austria GmbH. will send you a confirmation by email. Kindly check that all your details and bookings are correct. You are asked to present your confirmation at the registration desk when you arrive.

Cancellations and Refunds

All cancellations and changes must be made in writing (erf2019.registration@aimgroup.eu) to AIM Austria GmbH. An unpaid registration is not a cancellation, and cancellation fees apply even for unpaid registrations.

Cancellation received by 28 February 2018: full refund except for the administration fee EUR 30.

No refund will be paid for cancellations received after 28 February 2018. Please note that this date applies also in case the cancellation is due to refusal of visa by the authorities.

There is no extra fee if your registration is transferred to a colleague from the same organization.

There will be no refund for no-shows. Insurance to cover the loss of payment for registration fees and accommodation costs is highly recommended by the organisers.

Failure to obtain a visa for Romania does not constitute cancellation. The above cancellation terms and dates apply also in this case.

Please note that for organisational reasons possible refunds will be made after the Conference. All refunds will be made at the exchange rate applicable on that date. Neither the Organisers nor the AIM Austria GmbH can be held responsible for any loss resulting from alterations in exchange rates. To receive your refund, please send full bank account details to the AIM Austria GmbH.

Contact details (for questions on registration, payment etc.)

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AIM Austria GmbH

Email: erf2019.registration@aimgroup.eu

Tel. office +43 1 402 77 55 0 (phone hours 9-16 GMT +2:00)